

## Farm House Information

**KEY CUPBOARD** – located in kitchen near the steps. Here you will find the following keys; spare front door, bike shed, pool cover high end, pool cover front flap and a key for the fuse box in the Lavender bedroom

### WIFI/TELEPHONE

The main modem NEUF\_FF30 password pergocwaddultoretut6

There is a 2<sup>nd</sup> box which covers the pool area Linskys password ibyqqauglk

The Barn wifi neuf\_FF30 password pergocwaddultoretut6

The WIFI and telephone are complementary to our guests, apart from calls to mobiles. Power cuts are common in rural France and if you need to reset this can be done by pressing the end of a biro/pin into the hole on the side of the box. You will then see the lights start changing colour. Please do not pull any of the leads out from the other side. Apologies, we need to keep the long factory setting due to the box being rebooted at times. All rural phone lines are above ground and subject to storm damage.

**TELEVISION** – FreeSat package - films, kids or sports channels – not included

**DVD PLAYER**– insert disc into DVD player, turn on TV, on the TV remote (largest of the two black remotes) press HDMI 1/2 and then follow DVD instructions on screen

**BEDROOM TVS** – for DVDs

**CLEANING EQUIPMENT/IRONING BOARD** under the stairs

**BIKE STORE** – located behind pool, please keep locked as there is a lot of expensive stock stored here and we will need to charge if stock is stolen due to being left unlocked

**HEATED POOL & COVER** – keep the retractable cover over the pool when not in use and overnight, to keep the temperature as high as possible. We do not charge for pool heating however we will charge if the cover is not used as pool heating is expensive. Dave your pool man visits twice a week and will monitor the water temperature for you. We have had guests who have been very disappointed that they could not swim as they had left the cover off and the temperature dropped. The cover is also part of the pool safety and we retain the right to close the pool if not covered in certain circumstances.

The cover is pushed back with an adult each side. It can be pushed back in 2 ways

- Without lifting the front flap. This is the quickest way & you will be able to swim but not in the very last section of the pool
- Lifting the front flap – this means you will be able to do lengths. Firstly, unlock the flap with the key from the key box. Then with **ONE ADULT EACH SIDE**, lift the heavy flap up in a similar way to lifting a garage door, & finish by pushing gently

back onto the horizontal rollers to secure it into position. Then with **ONE ADULT EACH SIDE** push the cover back to the end of the pool

**POOL AREA** – No glass to be taken to this area. Only plastic glasses and crockery for your own safety and to protect the pool liner which we reserve the right to charge for if damaged

**POOL LIGHT** – located on pool house wall under covered pool terrace

**FUSE BOX** – white cupboard in ground floor Lavender Bedroom

**HOUSE BOUNDARIES** – please park only on the circular drive

**BATHROOMS** – La Grange has a septic tank which will be inoperable if anything other than toilet paper is used, causing immediate chaos for your holiday! Bins and hygiene bags are provided in each bathroom for wipes

**STOP COCK FOR WASHING MACHINE/ DISHWASHER** – individual isolation valves can be found in the cupboard between these machines

**STOP COCK FOR GENERAL HOUSE** – in pool room next to steps going down to lower garden. Code is 1722 & red lever stop cock can be seen inside

## **BINS & RECYCLING**

**2 wheelie bins for black bag waste** – please put all waste including nappies in sacks or your rubbish will not be removed. Please take to end of little lane on a Tuesday evening ready for an early collection on Wednesday morning.

**2 wheelie bins for all recycling except glass** – They have a universal recycling label on them which includes all plastics, cans, tins, paper and cardboard. Please refer to diary in kitchen for when to leave at end of lane.

**Glass recycling** is next to graveyard in Razac-de-Saussignac – turn left out of little land & then turn left again, then follow road into village. At cross roads turn right. Travel past the school & graveyard is on the right

**All other recycling** - Yellow sacks will be left for you in the kitchen for plastics/metal containers/cardboard/tin cans/paper. Timetable for collections at end of lane can be found in the kitchen and in the Guest Area. Please take the Yellow sacks to the end of the lane on the Wednesday ready for an early collection on a Thursday morning

**DISHWASHER** – Press the button on the left (ON) of the controls and then press the Programme button until the red light shows ECO. Then close the door.

**WASHING MACHINE** – “Synthetics” and then press the Green start button.

**WASHING LINE** – attached to wall on balcony. Lift black handle up to open & secure into place. Push up slightly on black handle to close down

**RANGEMASTER OVEN** – this dual fuel arrangement of an electric oven & gas hob ensures you should always be able to cook. If there is a power cut you will need to re-set the clock on the oven in order to be able to use it and you do this by pressing down the 2 buttons on the left simultaneously & then changing the time on the buttons on the right.

**BBQ GAS BOTTLES** – a spare is provided. If a gas bottle runs out during your holiday, please email me and I will ensure a replacement is available for the following guests

**AIR CON UNITS** – Located in all bedrooms. They are extremely efficient and only need to be turned on a short while before needed. We monitor their usage remotely and will charge for excessive use.

**LOG FIRE**- matches, paper and firelighters in the basket next to the fire. Please do not use cardboard as it produces a toxic chemical into your holiday home.

**FIRE EXTINGUISHER & BLANKET**– one placed next to oven & the second is in the upstairs Rose bedroom

**FIRST AID KIT** – located in dining room

**TAP WATER** – safe to drink

**UNBLOCKING KITCHEN SINK** – plunger and liquid provided under sink

**BULBS** – please write on kitchen whiteboard if any bulbs need replacing & the caretakers will replace ready for the next guests

**ELECTRIC TOWEL RADIATORS** – press middle button to switch on and then use + and

**WIND UP TORCHES** – you will find these in the bedrooms. Turn the handle 30 times & then press rubber indent which gives light for 90 seconds.

**DOG PRESENTS** – please ensure you pick up after your dog, to avoid giving the next guests a nasty surprise!

**OUTDOOR SOFT FURNISHINGS & POOL SUN SHADES** – the soft furnishings are not waterproof therefore please store in the chests provided, overnight & when leaving the villa as sudden fierce storms are common. Close sun shades overnight & when leaving the villa for the same reason

**MOUSE REPELLENTS** – located throughout the villa, the set frequency repels mice & should remain plugged in at all times

**WILDLIFE** – you may be lucky enough to see; rabbits, lizards, moles, glow worms, tree frogs, crickets, deer, wild boar, lots of birds of prey. Not so welcome Seasonal Visitors include; flying ants which last just a day, bees – protected therefore if they start to build a nest please call me & I will arrange for a bee man to relocate the nest, wasps (spray with wasp spray which can be bought from Le Clerc), ants (use ant powder)

